



This means everything: Improving communication, teamwork and employee satisfaction for one of the country's 500 top employers

COMPANY PROFILE

NYU Winthrop is a 591-bed, university-affiliated medical center which offers sophisticated diagnostic and therapeutic care in virtually every specialty and subspecialty of medicine and surgery. NYU Winthrop is a major regional healthcare resource with a deep commitment to medical education and research, offering a full complement of inpatient and outpatient services.

Located in Mineola, New York, NYU Winthrop was selected by Forbes magazine as of "America's Best Employers" for 2017. Out of the nation's 500 top employers, NYU Winthrop was ranked 18th overall.

Whatever medical care you or your family may need, NYU Winthrop is committed to a profound guiding principle ... "Your Health Means Everything."

www.winthrop.org

CHALLENGES

After receiving the data from the Employee Engagement Survey, it was clear to us that various teams and managers were in need of assistance in terms of communication and teamwork. With a large workforce and many departments, it can be a challenge to get the right message, to the right people, in the right way. We knew we needed to implement a global solution to support and improve our employee interaction to help improve overall workplace efficacy.

NYU Winthrop Hospital™

LOCATION

Mineola, New York

WEBSITE

www.winthrop.org

INDUSTRY

Hospital & Health Care

ACHIEVEMENTS

Ranked 18 out of 500 in the list of Forbes magazine's "America's Best Employers" for 2017

"We have seen a noticeable difference in many of our internal teams as well as a noticeable improvement in communication and team cohesion since we've utilized the Extended DISC® tool."

— Anne Dorobis, Director of Organizational Development and Training



EXTENDED DISC

"Understanding our co-workers' Extended DISC® profiles has helped tremendously. We are now able to get through to individuals and teams alike in a clearer, more concise manner. This process has enabled employees to see themselves through others' eyes, and to better understand their own behaviors and motivators as well as those of others. This has led to some behavior modifications for the betterment of the entire team."

— Anne Dorobis, Director of Organizational Development and Training

SOLUTION

One of our organization-wide goals at NYU Winthrop is to continue to improve the level of employee engagement and employee satisfaction across the board, and Extended DISC® is the tool we chose to take us on this journey. What we've learned in this process has given our managers and each department team a common language to better understand themselves and others. The detailed assessments focused on helping managers lead — as well as better understand — each individual on their team.

BENEFITS

The Extended DISC® tool has been extremely useful in guiding teams and managers to better communication and teamwork. To date, 16 departments have participated and benefitted from our work with Extended DISC®. Having more employees aligned and having better overall employee engagement is great for everyone — our patients and our employees. We are proud to be named one of America's Best Employers in 2017 from Forbes magazine. We believe that at least some of the reason we accomplished that was because of Extended DISC®.